

Certification Opportunities:

The intersection between quality and infection prevention and control

November 1, 2023



CBIC

Certification Board of Infection
Control and Epidemiology, Inc.



National Association for Healthcare Quality

Today's Moderators



**Jessica Dangles, MBA, MS,
PMP**

Executive Director, CBIC



Frank Perna, CAE, ICE-CCP

Director, Certification, NAHQ

Today's Panelists



**Sheranda Fesler PhD, RN,
RNC-NIC, NE-BC, CPHQ,
CPPS, FNAHQ**

Chair, Healthcare Quality
Certification Commission
(HQCC)



**Steven J. Schweon RN,
MPH, MSN, CIC, LTC-CIP,
CPHQ, FSHEA, FAPIC**

Member of CBIC Board of
Directors



**Chris Olson, MBA, M(ASCP),
CIC, LTC-CIP, CPHQ**

Former Member of CBIC
Board of Directors

Objectives

- Provide overview of CBIC & NAHQ certification offerings.
- Discuss the intersection between quality and infection prevention & control for patient safety
- Understand the impact of certification within healthcare quality and infection prevention and control.

Tell us why
you are joining
us today:



What is CBIC?

Certification Board of Infection Control and Epidemiology, Inc.

Voluntary, autonomous, multidisciplinary board

Mission: Provide pathways to demonstrate and maintain competence in infection prevention and control.

Vision: A world free of infections through demonstrated professional competency.



Our Mission

To prepare a coordinated, competent workforce to lead and advance healthcare quality across the continuum of healthcare.

Our Vision

Healthcare quality valued competencies are increasingly recognized and as essential to achieving quality, safety, equity and value.

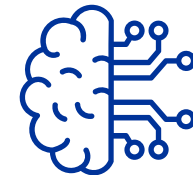
NAHQ Supports



Individuals



Organizations



Intelligence



18,000 Members and CPHQs

Quality's Emerging Role

Across the Continuum of Healthcare...

LICENSING / ACCREDITING BODY

AMBULATORY
SERVICE CENTER

HOSPICE

PRIMARY &
SPECIALTY
CARE

**HEALTHCARE
SYSTEM**

SKILLED NURSING FACILITY

HOSPITAL

INSURER

MANAGED
CARE

BEHAVIORAL / PSYCHIATRIC / MENTAL / CHEMICAL DEPENDENCY

HOME HEALTH

ACCOUNTABLE CARE
ORGANIZATION

DIALYSIS



- Instills professionalism among practitioners in infection prevention and control; and
- Hospitals hiring certified infection preventionists were more likely to implement certain infection prevention practices
- CIC IPs may have a stronger understanding than other practitioners of the evidence for certain IPAC practices



- The *only* standardized measurement of essential knowledge, skills, and abilities expected of infection prevention and control professionals in North America
- Currently over **9,600 CICs** in **over 47 countries**



- Certification in Infection Control (CIC®) Examination
- Associate-Infection Prevention and Control (a-IPC™) Examination
- Long Term Care Certification in Infection Prevention (LTC-CIP)

CPHQ Program Overview

The logo for CPHQ, consisting of the letters 'C', 'P', 'H', and 'Q' in a bold, blue, sans-serif font. A registered trademark symbol (®) is located to the upper right of the 'Q'.

- The only accredited certification program in healthcare quality
- Based in the United States; certifying professionals in healthcare quality worldwide
- 140-question, multiple choice exam; developed using industry-standard process outlined above
- Offered internationally via PSI test centers and live remote proctoring platform
- Nearly 5,000 candidates tested in 2022; similar trajectory for 2023
- Currently over 15,000 CPHQs worldwide

The CIC® & CPHQ: NCCA accredited

- Both exams are accredited by the National Commission for Certifying Agencies (NCCA)
- Provides impartial, third-party validation that both the CIC® and CPHQ meet recognized national and international credentialing industry standards for development, implementation, and maintenance of our certification program.



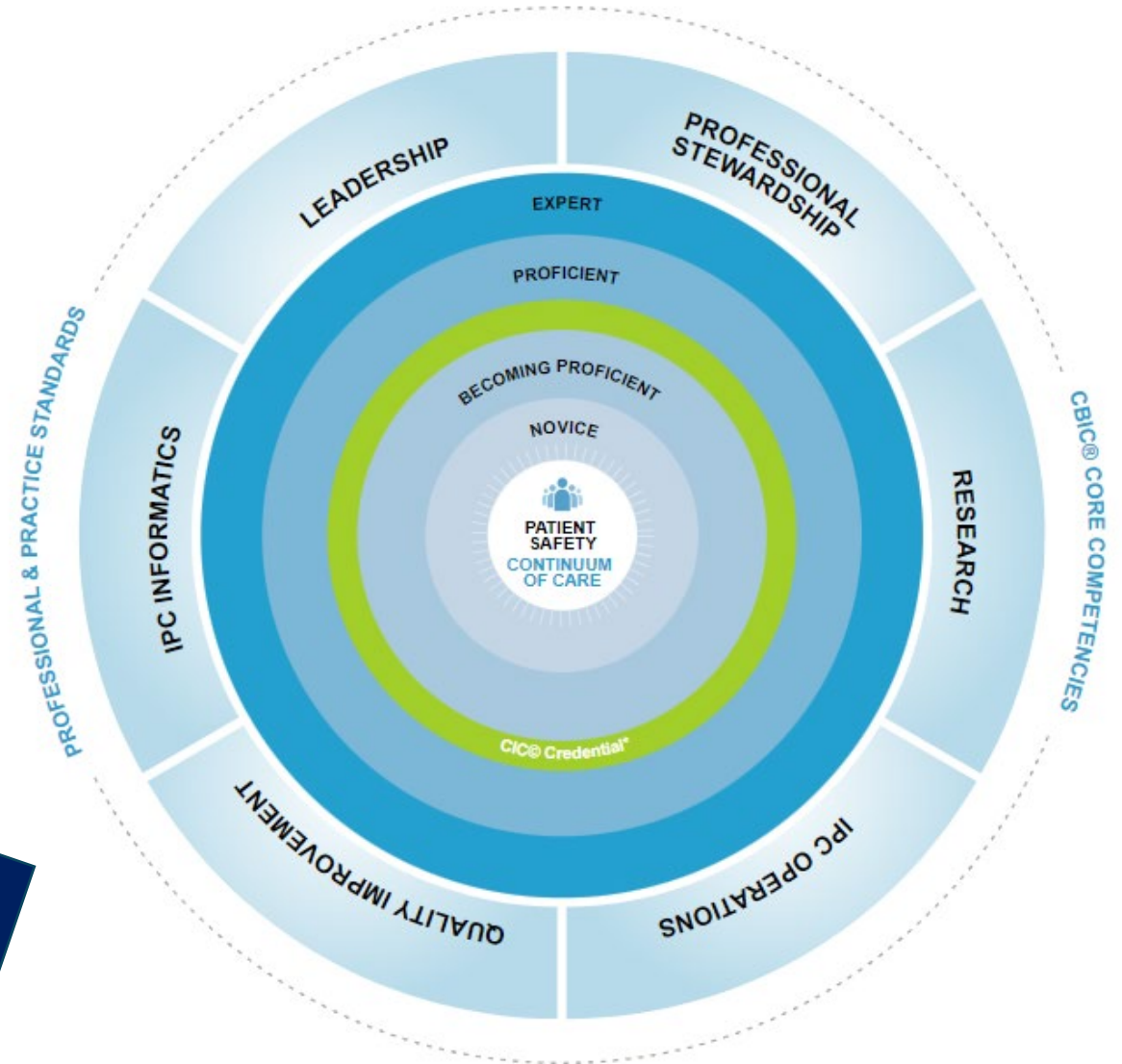
<https://www.credentialingexcellence.org/>

APIC Competency Model



APIC[®]

Association for Professionals in
Infection Control and Epidemiology



NAHQ Healthcare Quality Competency Framework



Quality Review and Accountability



Professional Engagement



Quality Leadership and Integration



Performance and Process Improvement



Population Health and Care Transitions



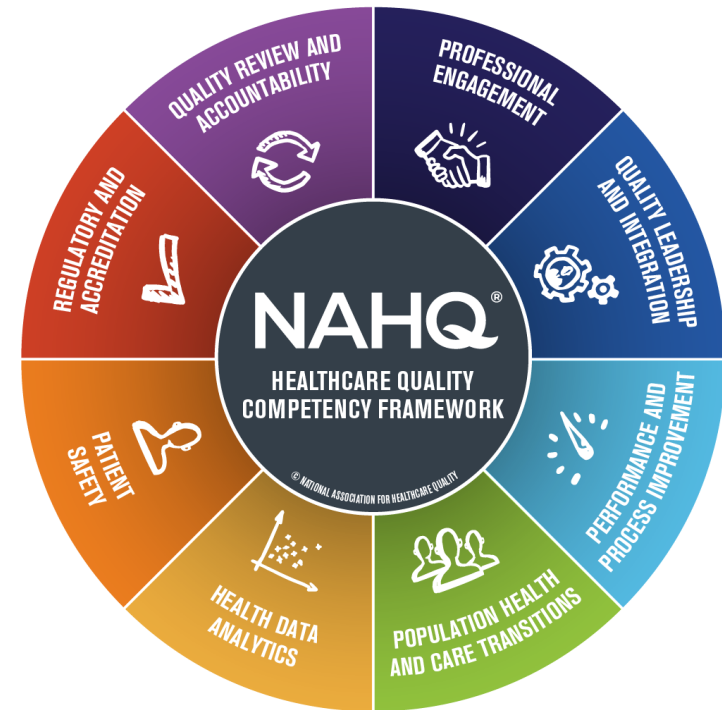
Health Data Analytics



Patient Safety



Regulatory and Accreditation

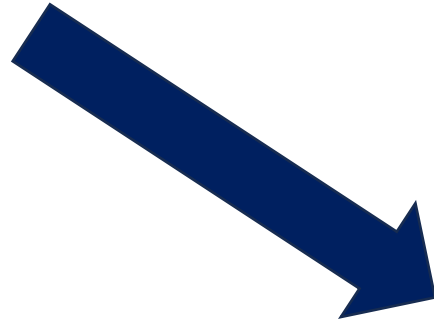


NAHQ Healthcare Quality Competency Framework

8 dimensions

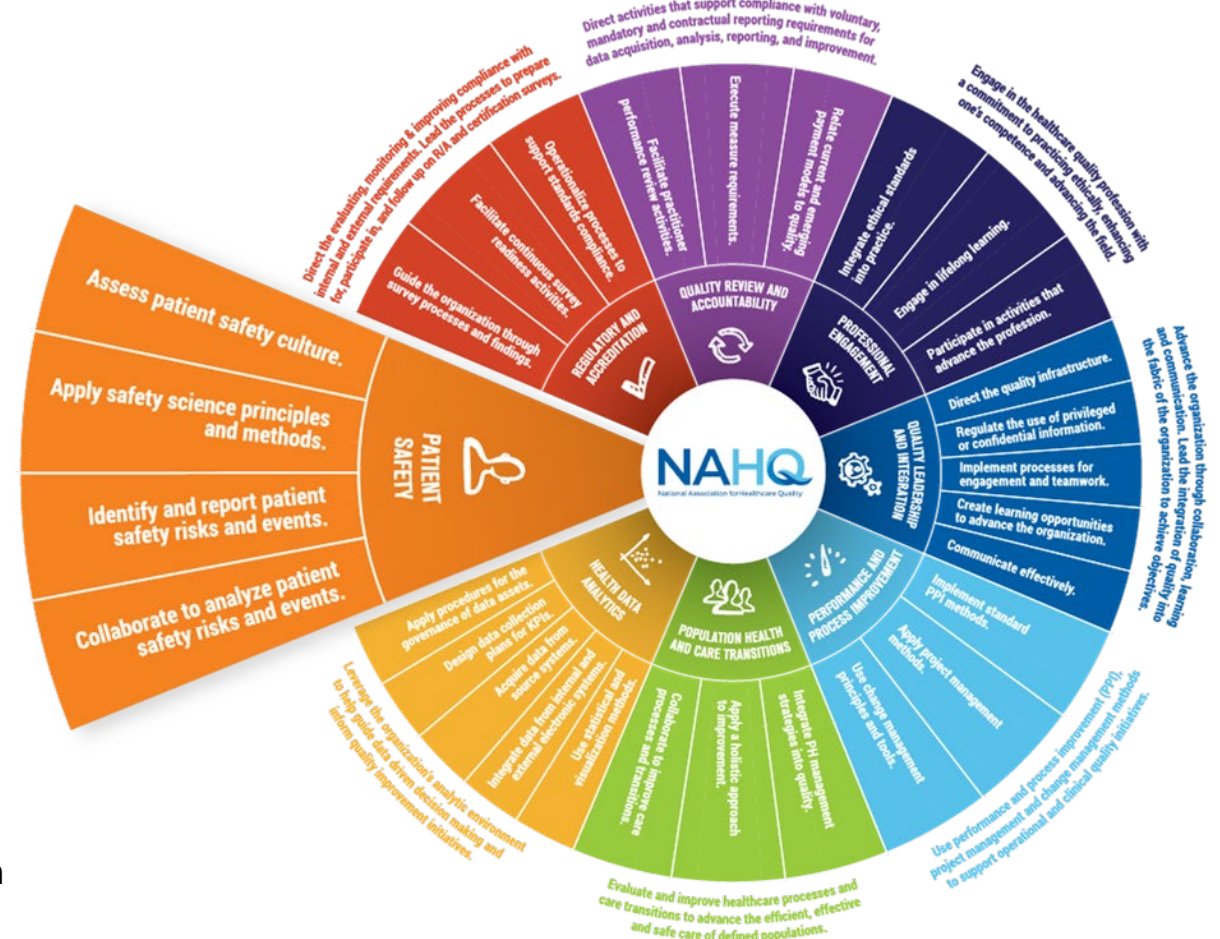
29 competencies

486 skills*



Patient Safety Skills, Such as:

1. Facilitate discussions of risks or harm events in a factual and empathetic manner.
2. Conduct context-based fact-finding investigation of patient safety events.
3. Facilitate interprofessional discussions and collaboration regarding patient safety events and opportunities for improvement.
4. Assign and monitor accountability for all immediate and long-term actions in response to safety reports and events.



*Not publicly available

*Skills stratified by Foundational, Proficient, and Advanced Levels

What does
certification
mean to you?



Panel Discussion

Describe how pursuing the CPHQ certification can heighten the infection preventionist's knowledge of the quality assurance and performance improvement (QAPI) program.

How does the CIC and LTC-CIP certification align with quality improvement and performance improvement?

How did certification
progress your career?

In your experience, how does
your role in Infection
Prevention & Control
intersect with Quality?

What resources are available
to assist with preparing for
both certifications?

**Questions for
our panelists?**



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